



Reset Your ctcLink Password

1. Go to <https://myaccount.ctclink.us/>
2. Enter your ctcLink ID. Then click on **Password Help**.

A screenshot of the ctcLink login page. At the top is the ctcLink logo. Below it, the text "Washington State Community and Technical Colleges" is displayed. There is a label "ctcLink ID" above a text input field. Below the input field is a blue "Next" button. At the bottom left, a "Password Help" link is highlighted with a red rectangular box.

3. Select **Reset Password**.

A screenshot of the ctcLink password reset page. At the top is the ctcLink logo. Below it, the text "Washington State Community and Technical Colleges" is displayed. There is a label "ctcLink ID" above a text input field containing the number "201955484". Below the input field is a blue "Next" button. Below the "Next" button, there are four links: "Password Help", "Reset Password", "Unlock account", and "Help". The "Reset Password" link is highlighted with a red rectangular box.

4. Select one of the reset options. All users can **Reset via Email** using the email address they entered when they activated their ctcLink account.

ctcLink

Reset Password

ctcLink ID

201955484

Text or Voice Call can only be used if you provided a phone number when you set up your account.

Reset via Text

Reset via Voice Call

Reset via Email

[Back to sign in](#)

5. Review the notice regarding the Password Reset request and log in to your email account.

ctcLink

Password Reset Email Sent!

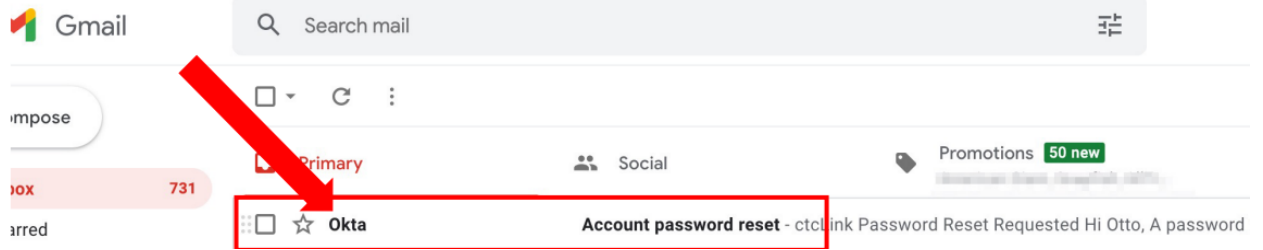
Password reset instructions have been sent to 201955484. Please check your email.

Back to sign in

[How to Enable Screen Reader Mode](#)

[Activate Your Account](#)

6. Locate the email from **Okta** with the subject line **Account password reset**. You may need to check your junk or spam folder.



7. Select **Reset Password** button.

